



# American Society for Quality Southern CT Section 301 May 10, 2017

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**Programs** 

(open)

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## Voice of the Customer (VOC)

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## Wednesday May 10, 2017

## **Historical Innovations in Operations** Management "Building the First Steamship in History"

12 Clintonville Road

Northford, CT 06472

**Location: Honeywell Fire Safety Driving Directions:** Wilber Cross to exit 62, then East on Route 22. Honeywell is 3.3 miles on the

**Parking:** Park in the Parking Lot, follow APICS signs to "Employee Entrance" lobby for registration then proceed to reserved Lecture Room.

5:15pm. – Registration Networking

5:30 – Dinner Pizza Served – Cost \$15

6:30 - 8:00. - Presentation

RSVP by May 9th to tomane723@aol.com

Please join APICS New Haven Chapter, ASQ New Haven Chapter for an exciting topic of "Building the First Steamship in History" presented by John Busch.

**Historian and author John Laurence Busch** will attempt to re-calibrate your mind before showing why the proposition of making the first crossing of the Atlantic Ocean on a "steamship" was met with a mixture of skepticism and fear. He then will show how Captain Moses Rogers employed a variety of operations management skills to create the first example of globalized high technology in history. The presentation is based upon his book, "STEAM COFFIN: Captain Moses Rogers and The Steamship Savannah Break the Barrier."

## About Our Speaker

**Historian and author John Laurence Busch** will attempt to re-calibrate your mind before showing why the proposition of making the first crossing of the Atlantic Ocean on a "steamship" was met with a mixture of skepticism and fear. He then will show how Captain Moses Rogers employed a variety of operations management skills to create the first example of globalized high technology in history. The presentation is based upon his book, "STEAM COFFIN: Captain Moses Rogers and The Steamship Savannah Break the Barrier."

John's tour for STEAM COFFIN has taken him from Maine to Puerto Rico to California, and across the Atlantic Ocean to Europe, where he has made over 300 presentations before a wide variety of audiences.

"Busch's supremely readable account...represents the creation of a long-needed missing piece of maritime history... It may properly be termed a page-turner, and is strongly recommended." - (mt) Marine Technology Magazine.

"A beautifully written and engaging narrative... John Laurence Busch has made a major contribution to American maritime history with this fine book." - Naval War College Review

## **Programs**

Locations and dates, usually the second Wednesday, subject to final confirmation in monthly newsletters)

Next Program: June 14 - Scholarship Presentation

## ASQ Certification

Certification prep courses run in the fall, winter, and spring. For details on certification, see <a href="www.asq.org/certification/">www.asq.org/certification/</a> to confirm dates and register for the certification exams.

For further information, please contact Mike D'Onofrio at mikedonofrio 301 @ yahoo.com, or 203-570-3657.