



American Society for Quality Southern CT Section 301 September 12, 2018

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Wednesday September 12, 2018

A Brief Introduction to the Baldrige Framework for Performance Excellence

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Arrangements

Tony Pedro
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Location: Roberto's Restaurant – 505 Main Street CT 25) Monroe, CT

Directions: Merritt Parkway to Trumbull then exit Route 25 North. Go 8 miles, Roberto's is on your left just past the Clock Tower shopping center.

6:00 pm. - Informal Networking

6:30 p.m. - Dinner

7:30 p.m. - Presentations

Buffett Cost: \$ 25

RSVP by September 11th to tomane723@aol.com

It's a new venue and a joint meeting with the Danbury ASQ Section. See you there!

About Our Meeting

The Malcolm Baldrige National Quality Award is the nation's only Presidential award, given to organizations in the business, health care, education and nonprofit sectors for performance excellence. Administered by NIST at the national level and an array of nonprofits at the state and regional level, the award has recognized organizations ranging the gamut from Don Chalmers Ford auto dealership to the City of Fort Collins, CO. From the Pewaukee School District to St David's Healthcare. All in a quest to improve the competitiveness, agility, innovation and performance of American organizations of all kinds. Baldrige isn't just for manufacturing anymore!

This talk will cover the history of the Baldrige award and criteria, introduce key elements of the framework and discuss the award process at the national and regional level. We will take a look at the impact of the Baldrige process and look at some ways that individuals and organizations can get involved without necessarily applying for an award.



Jordan Munn is the Executive Director of Partners in Performance Excellence and is passionate about process excellence. She is an Industrial/Chemical Engineer and LSS Master Black Belt with Baldrige Examiner experience at the corporate, regional and national level. She has implemented process improvement as a team leader, participant, team coach and instructor, and has developed and deployed continuous improvement programs in several organizations, both manufacturing and service

Chairman's Remarks

Chairman's Thoughts-

I hope everyone had an enjoyable summer. I'm happy to announce that we're kicking off the 2018-2019 program year with a long overdue joint meeting with the ASQ Danbury Section. It's been a while since we've done this, so it will be great to get reacquainted with some old faces and meet some new ones. Our speaker Jordan Munn promises to be an interesting one, as she'll speak on the criteria for the Baldrige award. I hope you can join us on September 12th.

Ron DeRosa

CURRENT TRENDS IN LAW ENFORCEMENT WITH POLICE CHIEF KEVIN J. HALE

Chief Hale has served as the Director of Emergency Management for the City of Ansonia since 2011. In this role he is responsible for Ansonia's preparation for and response to emergencies. Chief Hale is currently an Associate Faculty member of Post University, teaching courses in Criminal Justice since 2011.

He is a member of the International Association of Chiefs of Police as well as the FBI National Academy Associates. He also belongs to the American Society for Industrial Security.

Chief Hale and his wife Carrie have been married for thirty-one years and have four children.

Kevin will be talking about some current trends in law enforcement. He will be discussing body cameras and phone scams. He is not going to limit the discussion so you can ask about the recent events with people overdosing. He will not comment on New Haven because he was not directly involved but this is a national problem and he has experienced it firsthand.

Date: September 19, 2018

Place: Blue Goose, Stratford CT

Time: Networking: 5:15;

Dinner: 5:30; Speaker: 6:30

Meal: Beef, Fish & Chicken entrées

Cost: \$25.00

More Information: WWW.ASQNEWHAVEN.COM/

Friday Fast Facts

Check out the video at <http://media.asq.org/105051/web.mp4>

Programs

Locations and dates, usually the second Wednesday, subject to final confirmation in monthly newsletters)

ASQ Certification

Certification prep courses run in the fall, winter, and spring. For details on certification, see www.asq.org/certification/ to confirm dates and register for the certification exams.

For further information, contact Mike D'Onofrio at mikedonofrio301@yahoo.com, or 203-570-36



Achieving and Sustaining a Culture of Excellence in a Global Environment

Royal Plaza Hotel & Conference Center

This year, the 62nd ASQ NEQC Conference meets in Marlborough, MA on *October 23-24, 2018.*

At this conference, you will enjoy four tracks each day, covering a wide variety of topics:

- Leadership
- ISO
- Process
- Special Communications
- Improvement
- Tools
- Excellence
- Medical/Pharma

Five special pre-conference seminars on Monday, October 22nd:

- **Course 101: Medical Device Audit MDSAP and ISO 13485:2016**
- **Course 102: Using Internal Audits to Improve your Business**
- **Course 103: Implementing Risk-Based Thinking Simplified**
- **Course 104: What Customers Want: Uncover, Translate, Measure, & Deliver the 'Impossible'**
- **Course 105: High-Performance Teams: Core Protocols for Psychological Safety and Emotional Intelligence**

Register by September 15th to get the 10% discount or, if five or more register from the same organization, an additional 10% discount.

This is the only regional conference being held every two years within your driving distance. The hotel costs only \$134 per

More information at neqc.org

Employment Opportunity

Expanding business with long-term purchasing agreements requires additional Quality Management System staff. We need a quality engineer/measurement technician. The ideal candidate will be able to program Zeiss coordinate measuring machines, and other measuring instruments; and, utilize these instruments, and standard gauging, etc., to conduct inspections to tolerances in the micron range. In addition, he/she she will have oral and written skills for preparation of inspection plans and customer required acceptance inspection documentation including FAI and UPPAP. ASQ certification will be a plus. We are located in a safe industrial park in Hamden, Connecticut. Our small staff enjoys competitive salaries and a full range of benefits. If this describes you contact Curt Reed at 203-258-9733.