



American Society for Quality Southern CT Section 301 April 25, 2018

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Wednesday April 25, 2018

Quality 4.0 By Dr. Joseph A. DeFeo

12 Clintonville Road Northford, CT 06472

Location: Honeywell Fire Safety Driving Directions: Wilber Cross to exit 63, then East on Route 22. Honeywell is 3.3 miles on the Left

Parking: Park in the Parking Lot, follow signs to "Employee Entrance" lobby for registration then proceed to reserved Lecture Room.

5:00pm. – Registration Networking Starts 5:30 – Dinner Pizza Served on Arrival– Cost \$15/Person 6:15 – Presentation

RSVP by April 24th to tomane723@aol.com

Please join APICS New Haven Chapter and ASQ New Haven Chapter for this exciting topic.

Description:

What would the quality staff spend time doing if we made a perfect product every time, on every step of a production process? The advancement of Industry 4.0, also known as a Smart Factory, has created Quality 4.0, a blend of new artificial intelligence technologies with traditional quality management methods. This modern interpretation of quality is leading to greater operational excellence, performance, and process innovation. Dr. Joseph A. DeFeo will discuss Quality 4.0 and its impact on the quality professional. Joe will provide some guidance on how to get up to speed on this disruptive and needed technology.

About Our Speaker

Dr. Joseph A. DeFeo, Chairman and CEO of Juran, is recognized as one of the world's leading experts on transformational change and breakthrough quality management. For 27 years, Dr. DeFeo has worked as a trusted adviser helping business leaders increase sales, reduce costs and improve its customer experience through the deployment of performance excellence programs. These include Business Process Quality Management, Lean, Six Sigma, Strategy Deployment and Change Management.

Dr. DeFeo has ushered the Juran Institute into Juran to support a new age of business improvement by successfully building on universal principles pioneered by Dr. Joseph Juran nearly 60 years ago and infusing current thinking and strategies around performance excellence and transformational change. Dr. DeFeo has written numerous popular texts. To name a few, the most recent being the 7th Edition of Juran's Quality Handbook, The Complete Guide to Performance Excellence; the "go to" resource for quality management and performance improvement leaders, co-authored with Dr. Joseph M. Juran. Secondly, Juran's Quality Essentials for Leaders, provides a concise message delivered for leaders to teach them how to embrace quality, not fight it, to be a globally competitive enterprise. Lastly, Six Sigma Breakthrough and Beyond which Joe co-authored with his late mentor, Dr. William Barnard.

DeFeo's belief that a relentless customer focus and integrity drives business results was recently noted by Steve Denning of Forbes.com. "By re-focusing primary attention on the customer and on exceeding the customer's expectations, the Juran Quality Handbook has done quality management a great service."

A frequent motivational guest speaker at international conferences, Dr. DeFeo has presented in over 30 countries

Chairman's Remarks

I hope you all braved the Winter elements. We can welcome in Spring with a great meeting in April. We have Dr. Joseph DeFeo, the Chairman of Juran Global lined up to speak to us on the topic of Quality 4.0.

As usual this is our joint meeting with the ASQ New Haven section. I also invited our colleagues from APICS New Haven to join as well. They've been most gracious to our section by including us in some of their programs.

For May we have a tour of a local Manufacturing facility planned, and for June we'll have our annual Scholarship presentation, so be sure to join us for as many of these events as you can.

Best Wishes,

Ron DeRosa

Programs

May 23 – Plant Tour of Unicor, a corrugated container manufacturing plant in Northford, CT

June (13 or 20) Annual Scholarship Presentation

Certification

Certification prep courses run in the fall, winter, and spring. For details on certification, see <u>www.asq.org/certification/</u> to confirm dates and register for the certification exams. For further information, please contact Mike D'Onofrio at mikedonofrio301@yahoo.com, or 203-570-36

Scholarship

For many years the Southern Connecticut Section of ASQ as awarded a scholarship to a deserving local student. This scholarship is open to all students in general including members of the Southern Connecticut Section. The only exclusion is the members of the Southern Connecticut Scholarship Committee and their spouses or children. The scholarship is awarded to an individual who is or plans to be enrolled in a post high school degree program in 2018. Selection is based on above average academic achievement and leadership, active involvement in student community organizations and having a clear goal of for contributing to the improvement of society. Mail applications (attached) to Cynthia Scheetz at 246 Terrace Ave, West Haven Connecticut.

American Society for Quality – Southern Connecticut Section

The 2018 Southern Connecticut ASQ Scholarship
To be submitted to the ASQ Scholarship Committee Chair no later than May 15, 2018. Selection to be made by ASQ Southern Connecticut Scholarship Committee. Scholarship to be awarded at June 2018 ASQ Southern Connecticut section meeting.
 Scholarship Criteria: The subject scholarship is a one-time \$1,000.00 stipend to be awarded to a selected individual who meets the following criteria: Is (or plans to be) enrolled in a post high school academic degree program in 2018. Can demonstrate above average academic achievement and leadership. Is actively involved in student and community organizations. Has a clear goal for contributing to the improvement of society.
Applicant: Name (Print): Address: Tel. # Sex: M F Age: Date of Birth: e-mail address
Parent or Guardian's: Name and Address:
Relationship to Applicant:
Current Academic Degree Program: Institution name and location:
Expected Graduation Date: Cumulative GPA: based on

The 2018 Southern Connecticut ASQ Scholarship (page 2)
School and Community Activities:
Leadership Activities:
Honors and Awards and other Recognitions:
Future Academic Degree Program : Type of degree, degree major and Institution name and location:
Starting Date: Expected Graduation Date:
Please attach: 1. A one or two paragraph essay describing your career and life goals
 A copy of the applicant's current transcripts Two letters of recommendation from a school or community leader.
Applicant's Signature: Date: