



# American Society for Quality Southern CT Section 301 February 15, 2017



**Chairman**  
Ron DeRosa  
[ka1cvy@sbcglobal.net](mailto:ka1cvy@sbcglobal.net)

**Vice Chairman**  
Joe Azary  
[jazaryerols.com](mailto:jazaryerols.com)

**Treasurer**  
Bill Mulligan  
[billblue17@gmail.com](mailto:billblue17@gmail.com)

**Secretary**  
David Steeves  
[david.steeves@PB.com](mailto:david.steeves@PB.com)

## **Committees:**

### **Advisory**

Bill Mulligan  
[billblue17@gmail.com](mailto:billblue17@gmail.com)

### **Arrangements**

Tony Pedro  
[Tomane723@aol.com](mailto:Tomane723@aol.com)

### **Certification**

Chuck Weiss  
203.877.4558

### **Education**

Mike D'Onofrio  
[mikedonofrio301@yahoo.com](mailto:mikedonofrio301@yahoo.com)

### **Historian**

Gene Taylor  
203.366.9137

### **Membership**

Ron DeRosa  
[ka1cvy@sbcglobal.net](mailto:ka1cvy@sbcglobal.net)

### **NEQC Representative**

John Rosen  
203.452.7819

### **Newsletter**

[jrosen@charter.com](mailto:jrosen@charter.com)

### **Scholarship**

Cynthia Scheetz  
203-931-0551

### **Programs**

(open)

### **Webmaster**

Sol Silverstein  
203.389.4241

### **Voice of the Customer (VOC)**

Joe Azary  
[jazary@erols.com](mailto:jazary@erols.com)

***Wednesday February 15, 2017***

**David S Fearon, PhD**  
**Inside Knowledge: Rediscovering the Source of Performance Improvement**

**Location:** Blue Goose Restaurant – 326 Ferry Blvd (CT 130) in Stratford

**Directions:** *From the South:* Take US 95 to exit 32, keep right at end of ramp, left on Main Street, then immediate right turn, continue to stoplight, then left turn onto Ferry Blvd, restaurant will be a short distance on your right.

*From the North:* Take US 95 to exit 34, follow Post Road west (US 1) about 1.5 miles to merge with CT 130 (Ferry Blvd), restaurant will be on your left

5:30pm. - Informal Networking

6:30 p.m. - Dinner

7:30 p.m. - Presentations

Cost: \$ 25

RSVP by February 14th to [tomane723@aol.com](mailto:tomane723@aol.com)

Let's kick off the new Year with an interesting take on a key process. The prime rib, etc., is ready.

## About Our Speaker

Dr. Fearon is a Juran Fellow and member of the Juran Global Board of Directors. Dr. Fearon is also a recently retired Professor of Management and Organization from Central Connecticut State University. His career-long pursuit of innovations in management led, in 1989, to learning with Dr. Joseph M. Juran and Dr. Joseph A. DeFeo, now CEO. From that time on, Dr. Fearon has incorporated a quality philosophy and systems of quality practice in every aspect of his teaching, writing, and consulting.

ASQ's Quality Press published, in 2006, his book *Inside Knowledge: Rediscovering the Source of Performance Improvement*, written with fellow Central Connecticut Management professor Steven Cavaleri.



## Chairman's Remarks

Greetings to you, fellow Quality Professionals and colleagues. My name is Ron DeRosa and I have the honor and privilege of serving as the Southern CT ASQ Section 0301 Chair. On behalf of all of our member leaders, I want to thank you for being part of our Section.

We want to welcome all of our new ASQ members, as well as invite all of you to attend our monthly meetings and get to know some of your quality colleagues.

The monthly meetings are a chance to learn from quality professionals and speakers, and to network and socialize. Please attend one of our monthly meetings and introduce yourself to us.

We look forward to meeting you and hope that 2017 is successful for everyone!

This month our section is pleased to have as our guest speaker, Dr. David S. Fearon, a Juran Fellow and a member of the Juran Global Board of Directors. He is also a recently retired Professor of Management and Organization from Central Connecticut State University. His career-long pursuit of innovations in management led, in 1989, to learning with Dr. Joseph M. Juran and Dr. Joseph A. DeFeo, now CEO. From that time on, Dr. Fearon has incorporated a quality philosophy and systems of quality practice in every aspect of his teaching, writing, and consulting.

ASQ's Quality Press published in 2006, his book *Inside Knowledge: Rediscovering the Source of Performance Improvement*, written with fellow Central Connecticut Management professor Steven Cavaleri.

Dr. Fearon will speak about his book, and also about Juran Global and the role they play in the Quality field. We hope you will be able to join us at the Blue Goose on February 15<sup>th</sup> for this informative and interesting presentation.

## *Programs*

*Locations and dates, usually the second Wednesday, subject to final confirmation in monthly newsletters)*

Next program March 8, 2017      TBD

April 12, 2017 - “Leveraging Lean Logistics to Lead in the 21st Century”, Joint with APICS, ASQ and ISM-Ct

## *ASQ Certification*

Based on member feedback, ASQ Recertification has increased the recertification unit (RU) point thresholds significantly, rewarding section and division activities. These changes were approved by the ASQ Certification Board in September 2016, and went into effect on January 1, 2017. See the ASQ Website for more details

Certification prep courses run in the fall, winter, and spring. For details on certification, see [www.asq.org/certification/](http://www.asq.org/certification/) to confirm dates and register for the certification exams.

For further information, please contact Mike D’Onofrio at [mikedonofrio301@yahoo.com](mailto:mikedonofrio301@yahoo.com), or 203-570-3657

## *Other Resources*

“Applying Theory of Constraints to Project Management”, with Dr. Dave Cadden and John Sawyer February 8, 2017. See APICS – New Haven website.

Professional Workshop, “The Business of Innovation”, with Thomas Giordano. February 10<sup>th</sup> 2017. See ASQ New Haven website.

## *Food for Thought*

The cost of Volkswagen’s diesel emissions fraud now exceeds 20 billion US dollars.