

# Quality Times

## RI ASQ Newsletter

### Letter from the chair

When I began serving as Section Chair in January of 2020, I came full of energy and ideas on how to continue building upon our success as a chapter. As you remember March came and brought with it uncertainty that became a full stop come April.

Looking back, we didn't know at the time what would happen however I was humbled by our leadership team's assertion that we keep up the section virtually – we conducted our leadership meetings virtually and offered webinars for those members who wanted to join.

Here we are almost two years later and I'm proud to say that our latest section membership report indicates an increase in members. I'm also pleased to say that our section enjoys that highest percentage of member engagement for all of the Northeast. 2022 has seen a return to the excellent dinner meetings that our members have come to expect.

As I wind down my tenure as Section Chair, I would like to express sincere gratitude to our dedicated leadership team, our amazing speakers, the venues that host us and above all our members. I look forward to what the future may bring for the Rhode Island Section.

Christopher R. Cinieri



Join us on

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### SPECIAL INTEREST ARTICLES

- Letter from the Chair
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- Fall Dinner Meetings: A Pictorial Experience!



Rhode Island  
Section 0107



## 2023 Slate of Officers

Below is our incoming slate of officers for 2023. Thanks for all for volunteering! RIASQ is always looking for new officers—reach out to one of the below member leaders if you’re interested in more information

Chair and Program—Dean Chapman	Newsletter—Shannon Flanagan
Treasurer—Ken Hayes	Education—Rick Fay
Secretary—Joe Malachowski	Voice of the Customer—Annie Unger
Nominating and Scholarship—Jane Pilz	Membership—Steve Blanchette
Audit and Arrangements —John Skory	Online Community, Placement, and Outreach—Chris Cinieri

*"If you can't describe what you are doing as a process, you don't know what you're doing." W. Edwards Deming*

### Upcoming Dinner Meetings

5:30 Registration and networking

6:00 Dinner

6:30 Events/Speaker

January 19, 2023

Twelve Acres

445 Douglas Pike

Smithfield, RI

Speaker: Chris Cinieri

February 16, 2023

Location TBA

Speaker: Angelo Scangas

March 16, 2023

Location TBA

Speaker: TBA

## Quality through History



***Join us as we start a review of Quality throughout History, starting in the 13th Century with Medieval guilds.***

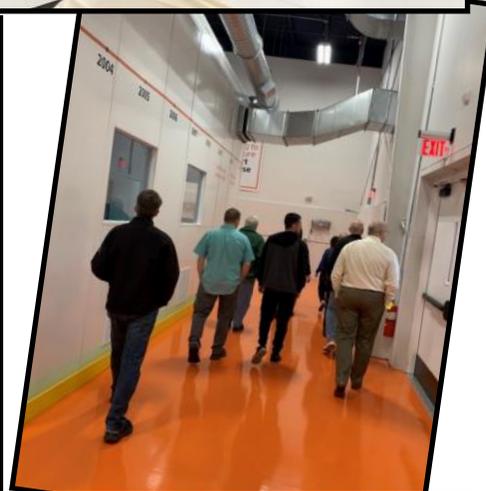
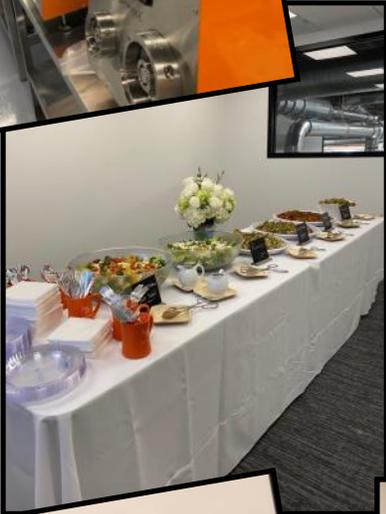
The quality movement can trace its roots back to medieval Europe, where craftsmen began organizing into unions called guilds in the late 13th century. These guilds were responsible for developing strict rules for product and service quality. Inspection committees enforced the rules by marking flawless goods with a special mark or symbol.

Craftsmen themselves often placed a second mark on the goods they produced. At first this mark was used to track the origin of faulty items. But over time the mark came to represent a craftsman’s good reputation. Inspection marks and master craftsmen marks served as proof of quality for customers throughout medieval Europe. This approach to manufacturing quality was dominant until the Industrial Revolution in the early 19th century.

***In the next newsletter we’ll explore quality during the industrial revolution!***

References: <https://asq.org/quality-resources/history-of-quality>

## Fall 2022 Dinner Meetings—A Pictorial Experience



### Recap of Fall Dinner Meetings

Fall 2022 started off with a bang—our first plant tour since before the COVID-19 pandemic!

In October, we were welcomed to High Purity New England in Smithfield for a tour of their newly opened Specialty Manufacturing Center. Small group tours highlighted the impressively large (and not quite in production yet!) cleanroom, two-floor warehouse, laboratory, and training suite. Dinner was also catered in the training suite. Thanks to all who came out for this informative night.

In November we met at Davenport's Bar and Grille in East Providence for a great evening of socializing and discussing rules for the visual workplace with Bob Imbruglio. It was a great opportunity to share ideas and meet new faces before the busy holiday season starts. Thanks, Bob!

The entire RIASQ leadership team wishes all members a safe and enjoyable holiday season! See you in 2023!

## Mission Statement

To achieve World Class Leadership in customer satisfaction, we will continually strive to create, promote and stimulate interest in quality technology and information. Our organization will foster continuous improvement, mutual respect and individual growth of all members and economic viability of the RI-ASQ section.

## Education Updates

Stay tuned as we begin to roll out our 2023 lineup of education courses, click [here](#) to check for the latest offerings.

As always, if you or anyone you know would be interested in teaching a course or providing a place to hold a course, please let us know by emailing Chris at [ccinie-ri@memberleader.asq.org](mailto:ccinie-ri@memberleader.asq.org)



**Rhode Island  
Section 0107**

## Upcoming Education Opportunities!

The Rhode Island Section of the American Society for Quality will be hosting a **Certified Quality Engineer** refresher course beginning on January 17, 2023. This course provides a thorough overview of the core competencies needed for the contemporary quality engineer including:

- Quantitative tools and techniques that drive continuous improvement
- Statistical data analysis and interpretation
- Design of products, processes, and services
- Product and process control techniques
- Quality management and leadership principles and techniques
- Development of the quality management system (QMS)

The instructor will be Caroline Bartlett, Certified Quality Engineer working as a Manager of Quality Engineering in the Medical Device Industry. She has 10 years experience working in Quality Engineering in various roles, including post market surveillance, design assurance, and quality control for large scale manufacturing.

This course will be offered on Tuesday and Thursday evenings from 5:00 pm to 6:30 pm for 14 weeks for a total of 42 hours of training in preparation for the exam.

The cost for the course is \$800.00 per registrant, and this includes a Quality Council of Indiana CQE Primer (an \$85.00 value).

For more information and to register [click here](#).



Check us out on LinkedIn

## 2022 Outgoing RI ASQ Leadership Team

Chair – Chris Cinieri

Placement/Auditing – John Skory

Secretary – Dean Chapman

Education Chair – Rick Fay

Treasurer – Ken Hayes

Arrangements – Joe Malachowski

Membership – Steve Blanchette

Internet/Webmaster – Steven Massarone

Scholarship – Jane Pilz

Voice of the Customer – Annie Unger

Nominating – John Torrey

Newsletter – Shannon Flanagan

Program – Dean Chapman