

# Quality Times

## RI ASQ Newsletter

### Letter from the chair

It is with immense gratitude and enthusiasm that I have accepted RIASQ Section 0107's nomination to lead our organization again. We face numerous challenges lingering from ASQ policy changes and the COVID-19 pandemic that will take several years to fully overcome.

With the migration to myASQ, and the removal of the RIASQ.org website (as required by ASQ National), we lost many members who chose not to continue with ASQ or lost communications from us. The focus of RIASQ is and always has been member value in all aspects of the quality field. We are presently regaining folks to the Section who may have transitioned out or chose not to remain with ASQ. RIASQ welcomes everyone, and we exist to help all people who request it.

Your leadership committee continues to offer certification preparation courses such as the Certified Quality Engineer, Six Sigma Green Belt and basic statistics for the new quality professional. We have the resources to provide classes in most quality subject areas.

Have you attended one of our dinner meetings? RIASQ Section 0107's dinner meetings have historically been the best in class. Do you have a great message to share? Contact us, and we will get you scheduled to share your message at one of our monthly dinner meetings.

As your Section Chair, I want to continue our successful dinner meetings, offer our education courses, and enable our Leadership Committee to serve your needs to the best of its ability. Together with your help, we can continue to make RIASQ 0107 the best in the Society.

See you at a dinner meeting! - Dean Chapman

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### SPECIAL INTEREST ARTICLES

- Letter from the Chair
- Quality through History
- Spring Dinner Meetings in Pictures!



Join us on



Rhode Island  
Section 0107



## Thank you, Chris!

The start of the 2023 ASQ year brings changes to our leadership team. After 3 years of leading the Rhode Island section, Chris Cinieri has stepped down from the Chair position. Chris led the section through unprecedented times of change including the COVID-19 pandemic and ASQ policy changes. His leadership and the support of the entire slate of officers enabled the section to both survive and continue to grow.

Please join us in thanking Chris for his dedication to the section and leadership during these trying times!

We welcome Dean Chapman into the role of Section Chair for the 2023 ASQ year!

*"The first step is to learn how to change." W. Edward Deming*

### Upcoming Dinner

#### Meetings

5:30 Registration and networking

6:00 Dinner

6:30 Events/Speaker

April 20, 2023

Davenport's Bar & Grill

1925 Pawtucket Avenue  
East Providence, RI 0291

Speaker: Denise Robitaille

May 11, 2023

Chelo's Airport

2225 Post Road,  
Warwick, RI 02886

Speaker: TBA

June 15, 2023

Breaktime Bowl

999 Main St #1330,  
Pawtucket, RI 02860

Member Appreciation  
Night!

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## Spring 2023 Dinner Meetings in Pictures



### Recap of Spring Dinner Meetings

Spring 2023 started with a presentation from outgoing Section Chair Chris Cinieri on Customer Measurement and Management Systems at Twelve Acres.

In February, we heard from Angelo Scangas from Quality Support Group on IATF 16949 QMS Findings and Benchmarking. This informative presentation shared the evolution of Advanced Product Quality Planning (APQP). We also enjoyed dinner from Madeira Restaurant .

March featured the return of the popular Titleist ball plant tour in New Bedford, MA, followed by dinner at Whites of Westport. It's safe to say that everyone learned something new about golf ball manufacturing and will now cry every time those balls are hit into a water hazard!

The entire RIASQ leadership team wishes all members a safe and enjoyable spring/early summer. We look forward to seeing you at the remaining 3 dinner meetings before the summer break!



## Mission Statement

To achieve World Class Leadership in customer satisfaction, we will continually strive to create, promote and stimulate interest in quality technology and information. Our organization will foster continuous improvement, mutual respect and individual growth of all members and economic viability of the RIASQ section.

## Scholarship and Education Updates

We're pleased to announce that our annual Robert McGinn Jr. and James Fatkin Memorial Scholarship is once again open - for more information and to apply click [here](#). Please note that the deadline to apply is Monday, 05/15.

As always, if you or anyone you know would be interested in teaching a course or providing a place to hold a course, please let us know by emailing [ASQRhodelsland@sections.asq.org](mailto:ASQRhodelsland@sections.asq.org)



**Rhode Island  
Section 0107**

## Quality Through History



### *Join us as we continue our review of Quality throughout History with Quality in the Industrial Revolution.*

The factory system, a product of the Industrial Revolution in Europe, began to divide craftsmen's trades into specialized tasks. This forced craftsmen to become factory workers and forced shop owners to become production supervisors, and marked an initial decline in employees' sense of empowerment and autonomy in the workplace.

Late in the 19th century the United States broke from European tradition and adopted a new management approach developed by Frederick W. Taylor, whose goal was to increase productivity without increasing the number of skilled craftsmen. He achieved this by assigning factory planning to specialized engineers and by using craftsmen and supervisors as inspectors and managers who executed the engineers' plans.

Taylor's approach led to remarkable rises in productivity, but the new emphasis on productivity had a negative effect on quality.

To remedy the quality decline, factory managers created inspection departments to keep defective products from reaching customers.

### *In the next newsletter we'll explore quality during World War II!*

References: <https://asq.org/quality-resources/history-of-quality>



Check us out on LinkedIn

## 2023 RI ASQ Leadership Team

Chair – Dean Chapman

Placement/Auditing – John Skory

Secretary – Joe Malachowski

Education Chair – Rick Fay

Treasurer – Ken Hayes

Arrangements – John Skory

Membership – Steve Blanchette

myASQ Community – Chris Cinieri

Scholarship – Jane Pilz

Voice of the Customer – Don Dupuis

Nominating – Jane Pilz

Newsletter – Shannon Flanagan

Program – Dean Chapman